

## 2007 Aspen/Pitkin County Airport Survey Summary Results

	Assessor List						Voter List		Airport
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews
	213		160		397		224		238
<b>5. Where do you live and/or own property in the area?</b>									
Aspen	109	51.42%	72	45.00%	184	47.42%	115	52.27%	
Town of Snowmass Village	32	15.09%	65	40.63%	97	25.00%	24	10.91%	
Basalt	20	9.43%	5	3.13%	28	7.22%	14	6.36%	
Redstone	7	3.30%	5	3.13%	13	3.35%	5	2.27%	
Unincorporated Pitkin County	35	16.51%	11	6.88%	47	12.11%	34	15.45%	
Emma	10	4.72%	0	0.00%	10	2.58%	4	1.82%	
El Jebel	0	0.00%	0	0.00%	0	0.00%	1	0.45%	
Missouri Heights	0	0.00%	0	0.00%	2	0.52%	0	0.00%	
Blue Lake	0	0.00%	0	0.00%	2	0.52%	0	0.00%	
Carbondale	3	1.42%	0	0.00%	7	1.80%	9	4.09%	
River Valley Ranch	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Aspen Glen	1	0.47%	0	0.00%	2	0.52%	0	0.00%	
West Bank	0	0.00%	0	0.00%	1	0.26%	0	0.00%	
Other:	25	11.79%	10	6.25%	40	10.31%	24	10.91%	
Missing Cases	1	0.47%	0	0.00%	9	2.27%	4	1.79%	

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<b>6. How long have you lived or owned property in the area?</b>									
Less than one year	0	0.00%	0	0.00%	0	0.00%	2	0.90%	
1-2 years	4	1.88%	10	6.29%	15	3.87%	8	3.60%	
3-5 years	16	7.51%	18	11.32%	35	9.02%	20	9.01%	
6-10 years	24	11.27%	22	13.84%	49	12.63%	34	15.32%	
11-20 years	53	24.88%	47	29.56%	103	26.55%	60	27.03%	
21+ years	116	54.46%	62	38.99%	186	47.94%	98	44.14%	
Missing Cases	0	0.00%	1	0.63%	9	2.27%	2	0.89%	

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<b>7. How often do you fly?</b>										
0-1 time/year	17	8.02%	19	11.95%	39	10.05%	28	12.73%	21	9.38%
2-4 times/year	90	42.45%	30	18.87%	123	31.70%	93	42.27%	80	35.71%
5-9 times/year	58	27.36%	51	32.08%	114	29.38%	55	25.00%	56	25.00%
10+ times/year	47	22.17%	59	37.11%	112	28.87%	44	20.00%	67	29.91%
Missing Cases	1	0.47%	1	0.63%	9	2.27%	4	1.79%	14	5.88%

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<b>8. How do you usually book your flights?</b>										
travel agent	40	18.78%	32	20.13%	76	19.59%	34	15.38%	68	29.18%
internet travel sites	142	66.67%	82	51.57%	233	60.05%	154	69.68%	130	55.79%
call airline directly	78	36.62%	56	35.22%	140	36.08%	56	25.34%	38	16.31%
other:	13	6.10%	24	15.09%	40	10.31%	18	8.14%	19	8.15%
Missing Cases	0	0.00%	1	0.63%	9	2.27%	3	1.34%	5	2.10%

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<b>9. What airport do you use most often to fly in and out of this area?</b>									
Aspen	139	65.26%	124	78.98%	265	68.65%	139	63.18%	
Grand Junction	7	3.29%	3	1.91%	11	2.85%	4	1.82%	
Eagle	26	12.21%	17	10.83%	49	12.69%	24	10.91%	
Denver	77	36.15%	31	19.75%	116	30.05%	70	31.82%	
Colorado Springs	0	0.00%	0	0.00%	0	0.00%	1	0.45%	
Other:	7	3.29%	2	1.27%	10	2.59%	6	2.73%	
Missing Cases	0	0.00%	3	1.88%	11	2.77%	4	1.79%	

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<b>12. Please indicate the primary reason(s) for choosing each airport. If you have not flown from any of these airports in the past 12 months please skip that section.</b>									

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<b>13. Aspen/Pitkin County Airport</b>										
Fare (\$)	11	6.67%	6	4.58%	17	5.56%	16	9.14%	11	5.61%
Schedule	23	13.94%	20	15.27%	43	14.05%	28	16.00%	20	10.20%
Destination	16	9.70%	47	35.88%	64	20.92%	22	12.57%	109	55.61%
Airline Preference	11	6.67%	5	3.82%	16	5.23%	15	8.57%	7	3.57%
Convenience	146	88.48%	97	74.05%	252	82.35%	145	82.86%	76	38.78%
Size of aircraft	2	1.21%	0	0.00%	2	0.65%	0	0.00%	1	0.51%
Missing Cases	48	22.54%	29	18.13%	91	22.92%	49	21.88%	42	17.65%

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**14. Eagle/Vail Airport**

Fare (\$)	27	33.33%	16	34.04%	49	36.03%	34	43.59%	11	29.73%
Schedule	21	25.93%	16	34.04%	42	30.88%	26	33.33%	12	32.43%
Destination	22	27.16%	6	12.77%	31	22.79%	19	24.36%	6	16.22%
Airline Preference	9	11.11%	8	17.02%	18	13.24%	8	10.26%	4	10.81%
Convenience	34	41.98%	17	36.17%	54	39.71%	34	43.59%	11	29.73%
Size of aircraft	16	19.75%	9	19.15%	28	20.59%	4	5.13%	1	2.70%
Missing Cases	132	61.97%	113	70.63%	261	65.74%	146	65.18%	201	84.45%

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**15. Grand Junction Airport**

Fare (\$)	15	48.39%	1	10.00%	21	42.86%	22	56.41%	5	41.67%
Schedule	11	35.48%	4	40.00%	17	34.69%	5	12.82%	0	0.00%
Destination	9	29.03%	3	30.00%	12	24.49%	9	23.08%	4	33.33%
Airline Preference	5	16.13%	1	10.00%	6	12.24%	1	2.56%	0	0.00%
Convenience	8	25.81%	2	20.00%	12	24.49%	8	20.51%	3	25.00%
Size of aircraft	0	0.00%	1	10.00%	1	2.04%	1	2.56%	0	0.00%
Missing Cases	182	85.45%	150	93.75%	348	87.66%	185	82.59%	226	94.96%

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**16. Denver International Airport**

Fare (\$)	112	73.68%	37	49.33%	159	66.25%	115	76.16%	33	33.33%
Schedule	48	31.58%	38	50.67%	91	37.92%	45	29.80%	27	27.27%
Destination	38	25.00%	15	20.00%	56	23.33%	41	27.15%	33	33.33%
Airline Preference	24	15.79%	4	5.33%	30	12.50%	19	12.58%	9	9.09%
Convenience	20	13.16%	15	20.00%	35	14.58%	17	11.26%	17	17.17%
Size of aircraft	11	7.24%	6	8.00%	17	7.08%	9	5.96%	1	1.01%
Missing Cases	61	28.64%	85	53.13%	157	39.55%	73	32.59%	139	58.40%

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**17. Colorado Springs Airport**

Fare (\$)	4	80.00%	0	0.00%	4	66.67%	4	66.67%	2	25.00%
Schedule	0	0.00%	0	0.00%	0	0.00%	1	16.67%	0	0.00%
Destination	2	40.00%	1	100.00%	3	50.00%	1	16.67%	3	37.50%
Airline Preference	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	12.50%
Convenience	0	0.00%	0	0.00%	0	0.00%	2	33.33%	2	25.00%
Size of aircraft	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Missing Cases	208	97.65%	159	99.38%	391	98.49%	218	97.32%	230	96.64%

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**18. If you do use the Aspen airport, do you fly:**

Private plane	8	4.06%	15	10.87%	23	6.63%	3	1.57%	3	1.28%
Usually private - sometimes commercial	7	3.55%	6	4.35%	13	3.75%	8	4.19%	4	1.68%
Commercial aircraft	159	80.71%	107	77.54%	276	79.54%	166	86.91%	211	88.66%
Usually commercial - sometimes private	25	12.69%	14	10.14%	41	11.82%	13	6.81%	18	7.56%
Other:	5	2.54%	1	0.72%	6	1.73%	6	3.14%	6	2.52%
Missing Cases	16	7.51%	22	13.75%	50	12.59%	33	14.73%	0	0.00%

**19. Compared to your other traveling options, please indicate your opinion of the Aspen/Pitkin County Airport.**

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**20. Reliability of flight departure and arrival times**

1 Poor	79	38.73%	36	24.66%	119	32.69%	71	33.33%	49	22.17%
2	53	25.98%	35	23.97%	96	26.37%	54	25.35%	25	11.31%
3	47	23.04%	45	30.82%	92	25.27%	60	28.17%	73	33.03%
4	18	8.82%	22	15.07%	42	11.54%	23	10.80%	49	22.17%
5 Excellent	7	3.43%	8	5.48%	15	4.12%	5	2.35%	25	11.31%
Missing Cases	9	4.23%	14	8.75%	33	8.31%	11	4.91%	17	7.14%

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**21. Frequency of departure times to my destination**

1 Poor	25	12.38%	9	6.34%	36	10.08%	14	6.70%	21	9.86%
2	28	13.86%	29	20.42%	65	18.21%	38	18.18%	17	7.98%
3	93	46.04%	48	33.80%	142	39.78%	88	42.11%	80	37.56%
4	45	22.28%	43	30.28%	90	25.21%	58	27.75%	65	30.52%
5 Excellent	11	5.45%	13	9.15%	24	6.72%	11	5.26%	30	14.08%
Missing Cases	11	5.16%	18	11.25%	40	10.08%	15	6.70%	25	10.50%

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**22. Competency of airline counter staff**

1 Poor	14	7.00%	8	5.59%	23	6.46%	14	6.70%	5	2.26%
2	17	8.50%	8	5.59%	26	7.30%	19	9.09%	12	5.43%
3	84	42.00%	47	32.87%	138	38.76%	71	33.97%	51	23.08%
4	55	27.50%	53	37.06%	112	31.46%	67	32.06%	84	38.01%
5 Excellent	30	15.00%	27	18.88%	57	16.01%	38	18.18%	69	31.22%
Missing Cases	13	6.10%	17	10.63%	41	10.33%	15	6.70%	17	7.14%

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**23. Competency of security (TSA) staff**

1 Poor	8	4.10%	1	0.70%	9	2.56%	7	3.37%	7	3.18%
2	12	6.15%	6	4.20%	20	5.70%	13	6.25%	3	1.36%
3	83	42.56%	37	25.87%	129	36.75%	81	38.94%	49	22.27%
4	60	30.77%	61	42.66%	122	34.76%	67	32.21%	87	39.55%
5 Excellent	32	16.41%	38	26.57%	71	20.23%	40	19.23%	74	33.64%
Missing Cases	18	8.45%	17	10.63%	46	11.59%	16	7.14%	18	7.56%

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**24. Cleanliness and appearance of facility**

1 Poor	5	2.49%	0	0.00%	5	1.39%	2	0.95%	2	0.89%
2	5	2.49%	7	4.83%	14	3.90%	11	5.24%	7	3.13%
3	56	27.86%	23	15.86%	82	22.84%	51	24.29%	36	16.07%
4	77	38.31%	67	46.21%	151	42.06%	78	37.14%	106	47.32%
5 Excellent	58	28.86%	48	33.10%	107	29.81%	68	32.38%	73	32.59%
Missing Cases	12	5.63%	15	9.38%	38	9.57%	14	6.25%	14	5.88%

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**25. Parking arrangements serving the airport**

1 Poor	23	11.39%	3	2.11%	27	7.56%	22	10.58%	5	2.75%
2	22	10.89%	6	4.23%	34	9.52%	20	9.62%	7	3.85%
3	51	25.25%	26	18.31%	81	22.69%	45	21.63%	41	22.53%
4	60	29.70%	52	36.62%	113	31.65%	72	34.62%	81	44.51%
5 Excellent	46	22.77%	55	38.73%	102	28.57%	49	23.56%	48	26.37%
Missing Cases	11	5.16%	18	11.25%	40	10.08%	16	7.14%	56	23.53%

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**26. Car rental arrangements serving the airport**

1 Poor	2	1.52%	1	0.85%	4	1.56%	2	1.37%	3	1.96%
2	9	6.82%	5	4.27%	15	5.84%	7	4.79%	1	0.65%
3	69	52.27%	30	25.64%	104	40.47%	66	45.21%	43	28.10%
4	31	23.48%	52	44.44%	83	32.30%	52	35.62%	60	39.22%
5 Excellent	21	15.91%	29	24.79%	51	19.84%	19	13.01%	46	30.07%
Missing Cases	81	38.03%	43	26.88%	140	35.26%	78	34.82%	85	35.71%

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**27. Overall desirability**

1 Poor	13	6.67%	4	2.84%	19	5.44%	9	4.37%	5	2.33%
2	23	11.79%	6	4.26%	33	9.46%	31	15.05%	13	6.05%
3	77	39.49%	50	35.46%	132	37.82%	76	36.89%	55	25.58%
4	52	26.67%	64	45.39%	117	33.52%	66	32.04%	102	47.44%
5 Excellent	30	15.38%	17	12.06%	48	13.75%	24	11.65%	40	18.60%
Missing Cases	18	8.45%	19	11.88%	48	12.09%	18	8.04%	23	9.66%

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**28. Overall personal satisfaction**

1 Poor	16	8.00%	6	4.20%	24	6.74%	18	8.61%	5	2.26%
2	32	16.00%	12	8.39%	47	13.20%	31	14.83%	21	9.50%
3	73	36.50%	52	36.36%	132	37.08%	74	35.41%	54	24.43%
4	55	27.50%	60	41.96%	116	32.58%	71	33.97%	94	42.53%
5 Excellent	24	12.00%	13	9.09%	37	10.39%	15	7.18%	47	21.27%
Missing Cases	13	6.10%	17	10.63%	41	10.33%	15	6.70%	17	7.14%

29. What do you enjoy most about flying from the Aspen/Pitkin County Airport?

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30. Convenience from home

1 Enjoy Least	3	1.46%	3	2.05%	6	1.64%	1	0.47%	12	5.66%
2	2	0.97%	6	4.11%	8	2.19%	1	0.47%	6	2.83%
3	3	1.46%	12	8.22%	18	4.93%	6	2.80%	66	31.13%
4	18	8.74%	24	16.44%	45	12.33%	13	6.07%	23	10.85%
5 Enjoy Most	180	87.38%	101	69.18%	288	78.90%	193	90.19%	105	49.53%
Missing Cases	7	3.29%	14	8.75%	32	8.06%	10	4.46%	26	10.92%

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31. Small, intimate feel of the facility

1 Enjoy Least	7	3.50%	3	2.10%	10	2.81%	2	0.96%	4	1.86%
2	3	1.50%	5	3.50%	9	2.53%	1	0.48%	9	4.19%
3	55	27.50%	37	25.87%	99	27.81%	56	26.92%	65	30.23%
4	44	22.00%	46	32.17%	95	26.69%	54	25.96%	61	28.37%
5 Enjoy Most	91	45.50%	52	36.36%	143	40.17%	95	45.67%	76	35.35%
Missing Cases	13	6.10%	17	10.63%	41	10.33%	16	7.14%	23	9.66%

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32. Easy access to flights

1 Enjoy Least	10	5.00%	5	3.45%	16	4.47%	8	3.79%	6	2.75%
2	11	5.50%	3	2.07%	15	4.19%	7	3.32%	7	3.21%
3	40	20.00%	33	22.76%	79	22.07%	41	19.43%	55	25.23%
4	56	28.00%	55	37.93%	115	32.12%	72	34.12%	71	32.57%
5 Enjoy Most	83	41.50%	49	33.79%	133	37.15%	83	39.34%	79	36.24%
Missing Cases	13	6.10%	15	9.38%	39	9.82%	13	5.80%	20	8.40%

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33. Sense of small town atmosphere

1 Enjoy Least	4	1.99%	6	4.11%	12	3.33%	2	0.95%	1	0.47%
2	7	3.48%	4	2.74%	11	3.06%	3	1.42%	5	2.33%
3	63	31.34%	34	23.29%	101	28.06%	64	30.48%	59	27.44%
4	42	20.90%	50	34.25%	98	27.22%	60	28.57%	69	32.09%
5 Enjoy Most	85	42.29%	52	35.62%	138	38.33%	81	38.57%	81	37.67%
Missing Cases	12	5.63%	14	8.75%	37	9.32%	14	6.25%	23	9.66%

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34. Ease of drop-off and pick up of family/friends

1 Enjoy Least	5	2.45%	0	0.00%	6	1.64%	1	0.47%	0	0.00%
2	1	0.49%	1	0.67%	2	0.55%	3	1.42%	6	2.82%
3	21	10.29%	14	9.40%	36	9.84%	19	9.00%	45	21.13%
4	50	24.51%	44	29.53%	99	27.05%	44	20.85%	61	28.64%
5 Enjoy Most	127	62.25%	90	60.40%	223	60.93%	144	68.25%	101	47.42%
Missing Cases	9	4.23%	11	6.88%	23	7.81%	13	5.80%	25	10.50%

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

35. Overall feeling of "welcome"

1 Enjoy Least	8	4.08%	2	1.40%	11	3.13%	3	1.45%	1	0.47%
2	9	4.59%	5	3.50%	15	4.26%	13	6.28%	3	1.41%
3	66	33.67%	36	25.17%	105	29.83%	76	36.71%	56	26.29%
4	57	29.08%	47	32.87%	111	31.53%	55	26.57%	74	34.74%
5 Enjoy Most	56	28.57%	53	37.06%	110	31.25%	60	28.99%	79	37.09%
Missing Cases	17	7.98%	17	10.63%	45	11.34%	17	7.59%	25	10.50%

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

36. Have you been delayed flying into or out of Aspen?

Yes	200	95.24%	142	91.03%	356	93.68%	198	92.96%	167	75.91%
No	10	4.76%	14	8.97%	24	6.32%	15	7.04%	53	24.09%
Missing Cases	3	1.41%	4	2.50%	17	4.28%	11	4.91%	18	7.56%

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

37. If yes, what caused your delay?

weather in Aspen	178	89.00%	133	93.01%	324	90.76%	171	84.65%	128	77.11%
weather elsewhere	98	49.00%	80	55.94%	182	50.98%	108	53.47%	83	50.00%
mechanical problems	128	64.00%	51	35.66%	186	52.10%	120	59.41%	58	34.94%
other:	56	28.00%	24	16.78%	82	22.97%	53	26.24%	31	18.67%
Missing Cases	13	6.10%	17	10.63%	40	10.08%	22	9.82%	72	30.25%

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

38. What services at our airport helped you during your delay? (Please check all that apply)

	Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews
Guest Services staff	12	9	21	19	24
rental car staff	12	16	30	5	15
limo	2	7	9	2	3
café	62	42	106	58	37
massage	1	0	1	2	5
shopping	2	4	6	3	8
airline staff	62	38	104	61	46
county/airport staff	26	8	35	18	30
ample flight information	18	12	32	18	33
access to telephones	14	7	22	13	6
clear announcements over the public address system	21	18	41	20	26
baggage handling assistance	11	16	28	11	20
easy to follow directions	3	3	6	2	7
Other:	39	26	68	49	6
Missing Cases	65	51	129	63	121

41. Please indicate the the type of experience you have had with any of the Aspen/Pitkin County Airport staff listed below. Please skip any staff you have not encountered.

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

42. Airline staff

	Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews
1 Poor	17	6	25	18	4
2	11	14	25	19	10
3	57	34	95	49	36
4	63	41	111	62	78
5 Excellent	34	34	68	48	66
Missing Cases	31	31	73	28	44

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

43. Security staff

	Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews
1 Poor	5	0	5	8	4
2	14	5	21	12	3
3	60	33	97	58	34
4	62	46	112	63	71
5 Excellent	27	34	61	44	70
Missing Cases	45	42	101	39	56

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

44. Food service staff

	Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews
1 Poor	7	5	11	7	6
2	12	6	19	8	3
3	80	48	134	75	57
4	33	34	71	52	43
5 Excellent	17	9	26	12	24
Missing Cases	64	58	136	70	105

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

45. Rental car staff

	Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews
1 Poor	4	0	4	3	0
2	5	8	13	3	3
3	38	15	56	44	28
4	19	45	67	28	36
5 Excellent	12	23	35	14	33
Missing Cases	135	69	222	132	138

Assessor List			Voter List		Airport
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews	
213	160	397	224	238	

46. Airport administration

	Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews
1 Poor	7	1	8	4	0
2	5	2	7	2	1
3	29	21	52	23	24
4	16	8	26	16	34
5 Excellent	18	7	25	14	37
Missing Cases	138	121	279	165	142

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**47. Gift shop staff**

1 Poor	5	6.41%	1	1.47%	6	3.97%	3	3.57%	3	2.88%
2	10	12.82%	8	11.76%	17	11.26%	6	7.14%	5	4.81%
3	34	43.59%	32	47.06%	71	47.02%	41	48.81%	37	35.58%
4	21	26.92%	19	27.94%	41	27.15%	27	32.14%	40	38.46%
5 Excellent	8	10.26%	8	11.76%	16	10.60%	7	8.33%	19	18.27%
Missing Cases	135	63.38%	92	57.50%	246	61.96%	140	62.50%	134	56.30%

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**48. Baggage handlers**

1 Poor	11	8.27%	3	2.94%	14	5.76%	4	2.68%	5	3.45%
2	7	5.26%	6	5.88%	13	5.35%	16	10.74%	6	4.14%
3	44	33.08%	25	24.51%	73	30.04%	41	27.52%	23	15.86%
4	40	30.08%	32	31.37%	75	30.86%	51	34.23%	62	42.76%
5 Excellent	31	23.31%	36	35.29%	68	27.98%	37	24.83%	49	33.79%
Missing Cases	80	37.56%	58	36.25%	154	38.79%	75	33.48%	93	39.08%

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**49. Guest services staff**

1 Poor	7	10.00%	0	0.00%	7	5.69%	4	4.49%	2	1.89%
2	3	4.29%	4	8.51%	7	5.69%	3	3.37%	3	2.83%
3	26	37.14%	23	48.94%	51	41.46%	33	37.08%	22	20.75%
4	18	25.71%	8	17.02%	30	24.39%	32	35.96%	42	39.62%
5 Excellent	16	22.86%	12	25.53%	28	22.76%	17	19.10%	37	34.91%
Missing Cases	143	67.14%	113	70.63%	274	69.02%	135	60.27%	132	55.46%

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**50. Transportation providers**

1 Poor	5	5.68%	2	2.70%	7	4.12%	3	3.30%	3	2.40%
2	3	3.41%	5	6.76%	9	5.29%	9	9.89%	1	0.80%
3	38	43.18%	27	36.49%	69	40.59%	43	47.25%	24	19.20%
4	26	29.55%	24	32.43%	52	30.59%	24	26.37%	46	36.80%
5 Excellent	16	18.18%	16	21.62%	33	19.41%	12	13.19%	51	40.80%
Missing Cases	125	58.69%	86	53.75%	227	57.18%	133	59.38%	113	47.48%

**51. Please rate the following features of the Aspen/Pitkin County Airport. A rating of 1 means Very Poor and a rating of 5 indicates Very Good.**

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**52. Convenience**

1 Very Poor	3	1.51%	1	0.68%	4	1.12%	1	0.49%	2	0.89%
2	4	2.01%	1	0.68%	5	1.40%	1	0.49%	2	0.89%
3	14	7.04%	6	4.11%	23	6.44%	10	4.88%	25	11.11%
4	30	15.08%	23	15.75%	58	16.25%	24	11.71%	67	29.78%
5 Very Good	148	74.37%	115	78.77%	267	74.79%	169	82.44%	129	57.33%
Missing Cases	14	6.57%	14	8.75%	40	10.08%	19	8.48%	13	5.46%

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**53. Parking**

1 Very Poor	11	5.53%	2	1.46%	13	3.72%	11	5.42%	3	1.63%
2	21	10.55%	5	3.65%	29	8.31%	16	7.88%	6	3.26%
3	43	21.61%	19	13.87%	67	19.20%	38	18.72%	47	25.54%
4	64	32.16%	50	36.50%	117	33.52%	67	33.00%	64	34.78%
5 Very Good	60	30.15%	61	44.53%	123	35.24%	71	34.98%	64	34.78%
Missing Cases	14	6.57%	23	14.38%	48	12.09%	21	9.38%	54	22.69%

	Assessor List						Voter List		Airport	
	Full-time Homeowners		2nd Homeowners		ALL Homeowners		Voters		Interviews	
	213		160		397		224		238	

**54. Aircarriers**

1 Very Poor	27	14.21%	25	18.80%	54	16.12%	35	17.77%	13	6.10%
2	50	26.32%	27	20.30%	79	23.58%	46	23.35%	34	15.96%
3	65	34.21%	43	32.33%	115	34.33%	75	38.07%	64	30.05%
4	34	17.89%	30	22.56%	64	19.10%	29	14.72%	65	30.52%
5 Very Good	14	7.37%	8	6.02%	23	6.87%	12	6.09%	37	17.37%
Missing Cases	23	10.80%	27	16.88%	62	15.62%	27	12.05%	25	10.50%

Assessor List			Voter List	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Airport Interviews
213	160	397	224	238

55. Rental cars

1 Very Poor	1	0.94%	0	0.00%	1	0.43%	2	1.72%	0	0.00%
2	6	5.66%	8	7.02%	16	6.96%	5	4.31%	6	3.70%
3	49	46.23%	36	31.58%	91	39.57%	62	53.45%	60	37.04%
4	38	35.85%	46	40.35%	85	36.96%	33	28.45%	57	35.19%
5 Very Good	12	11.32%	24	21.05%	37	16.09%	14	12.07%	39	24.07%
Missing Cases	107	50.23%	46	28.75%	167	42.07%	108	48.21%	76	31.93%

Assessor List			Voter List	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Airport Interviews
213	160	397	224	238

56. Ground transportation

1 Very Poor	10	8.06%	1	0.87%	11	4.47%	4	3.03%	5	2.55%
2	17	13.71%	9	7.83%	26	10.57%	9	6.82%	6	3.06%
3	45	36.29%	30	26.09%	80	32.52%	61	46.21%	56	28.57%
4	34	27.42%	53	46.09%	88	35.77%	41	31.06%	60	30.61%
5 Very Good	18	14.52%	22	19.13%	41	16.67%	17	12.88%	69	35.20%
Missing Cases	89	41.78%	45	28.13%	151	38.04%	92	41.07%	42	17.65%

Assessor List			Voter List	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Airport Interviews
213	160	397	224	238

57. Restaurant

1 Very Poor	13	8.02%	9	7.89%	22	7.69%	11	6.92%	17	9.44%
2	38	23.46%	24	21.05%	66	23.08%	29	18.24%	31	17.22%
3	75	46.30%	54	47.37%	134	46.85%	87	54.72%	74	41.11%
4	25	15.43%	21	18.42%	47	16.43%	28	17.61%	34	18.89%
5 Very Good	11	6.79%	6	5.26%	17	5.94%	4	2.52%	24	13.33%
Missing Cases	51	23.94%	46	28.75%	111	27.96%	65	29.02%	58	24.37%

Assessor List			Voter List	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Airport Interviews
213	160	397	224	238

58. What areas would you most like to see improved at the airport? (Please check all that apply.)

Flight schedule	90	44.55%	77	55.00%	175	49.16%	104	50.49%	83	42.56%
More airlines	143	70.79%	112	80.00%	267	75.00%	168	81.55%	117	60.00%
Additional direct destinations	143	70.79%	99	70.71%	252	70.79%	158	76.70%	88	45.13%
Parking	58	28.71%	12	8.57%	74	20.79%	44	21.36%	14	7.18%
Restaurant	42	20.79%	39	27.86%	85	23.88%	42	20.39%	54	27.69%
Federal security	5	2.48%	5	3.57%	11	3.09%	16	7.77%	10	5.13%
Gift shopping/news	7	3.47%	9	6.43%	16	4.49%	13	6.31%	26	13.33%
Baggage claim	44	21.78%	17	12.14%	63	17.70%	48	23.30%	26	13.33%
Ticketing	32	15.84%	14	10.00%	47	13.20%	43	20.87%	11	5.64%
Cost	133	65.84%	79	56.43%	225	63.20%	148	71.84%	66	33.85%
Secured boarding area	10	4.95%	10	7.14%	20	5.62%	9	4.37%	15	7.69%
Internet access	33	16.34%	32	22.86%	70	19.66%	44	21.36%	52	26.67%
Guest Services	12	5.94%	4	2.86%	19	5.34%	17	8.25%	10	5.13%
Ground Transportation	19	9.41%	15	10.71%	35	9.83%	12	5.83%	12	6.15%
Commuter Service	24	11.88%	10	7.14%	36	10.11%	26	12.62%	6	3.08%
Missing Cases	11	5.16%	20	12.50%	41	10.33%	18	8.04%	43	18.07%

Assessor List			Voter List	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Airport Interviews
213	160	397	224	238

59. How many times per year would you use the Aspen/Pitkin County Airport for travel to Denver, as a destination, if the price was right?

0	27	13.43%	37	25.69%	65	18.11%	16	7.44%	30	15.54%
1-2	42	20.90%	41	28.47%	84	23.40%	63	29.30%	102	52.85%
3-5	77	38.31%	30	20.83%	110	30.64%	80	37.21%	32	16.58%
6-9	28	13.93%	22	15.28%	56	15.60%	31	14.42%	14	7.25%
10+	27	13.43%	14	9.72%	44	12.26%	25	11.63%	15	7.77%
Missing Cases	12	5.63%	16	10.00%	38	9.57%	9	4.02%	45	18.91%

Assessor List			Voter List	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Airport Interviews
213	160	397	224	238

60. At what price point for a round-trip ticket?

\$100 - \$199	152	85.39%	71	66.98%	235	79.12%	168	86.15%	89	54.60%
\$200 - \$299	24	13.48%	22	20.75%	47	15.82%	17	8.72%	37	22.70%
\$300 - \$399	5	2.81%	12	11.32%	17	5.72%	10	5.13%	19	11.66%
\$400+	1	0.56%	4	3.77%	5	1.68%	2	1.03%	20	12.27%
Missing Cases	35	16.43%	54	33.75%	100	25.19%	29	12.95%	75	31.51%

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews		
213	160	397	224	238		

61. A community goal is to reduce or mitigate greenhouse gas emissions at the Airport. Would you be willing to do any of the following to reduce or offset the contribution of air travel to greenhouse gas emissions? (Please check all that apply)

I would be willing to use mass transit or other ground transportation to offset the effect of air travel	59	31.38%	38	27.94%	101	30.06%	79	39.30%	95	48.47%
I would be more willing to fly commercial rather than private aircraft to reduce emissions	85	45.21%	63	46.32%	154	45.83%	81	40.30%	115	58.67%
I would be willing to pay a fee that would be used to purchase energy from alternative sources like wind power to offset air	68	36.17%	54	39.71%	126	37.50%	84	41.79%	57	29.08%
I would be willing to travel at less convenient times in order to use aircraft that have lower emissions	81	43.09%	42	30.88%	129	38.39%	89	44.28%	78	39.80%
I would not be willing to make any changes or pay any fees to offset greenhouse gas emissions because I do not believe global warming is a significant problem	19	10.11%	20	14.71%	41	12.20%	10	4.98%	29	14.80%
I would not be willing to make any changes or pay any fees to offset greenhouse gases because I don't think that is an appropriate role for the Airport	47	25.00%	37	27.21%	90	26.79%	50	24.88%	25	12.76%
Other:	22	11.70%	11	8.09%	34	10.12%	26	12.94%	12	6.12%
Missing Cases	25	11.74%	24	15.00%	61	15.37%	23	10.27%	42	17.65%

63. The following section gathers demographic information. Please rest assured that all individual responses would be kept confidential. Thank you for your cooperation.

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews		
213	160	397	224	238		

64. Do you own or rent your Pitkin County home?

Own	204	100.00%	151	97.42%	362	98.64%	181	86.19%
Rent	0	0.00%	4	2.58%	5	1.36%	29	13.81%
Missing Cases	9	4.23%	5	3.13%	30	7.56%	14	6.25%

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews		
213	160	397	224	239		

65. Family Status:

Single, no children	35	17.16%	4	2.56%	38	10.13%	37	17.13%	54	25.71%
Single, with children	9	4.41%	4	2.56%	13	3.47%	7	3.24%	10	4.76%
Single, children no longer at home	17	8.33%	15	9.62%	33	8.80%	9	4.17%	5	2.38%
Couple, no children	43	21.08%	13	8.33%	59	15.73%	45	20.83%	36	17.14%
Couple, with children	51	25.00%	41	26.28%	99	26.40%	58	26.85%	70	33.33%
Couple, children no longer at home	47	23.04%	80	51.28%	131	34.93%	57	26.39%	35	16.67%
Other	4	1.96%	4	2.56%	9	2.40%	6	2.78%	1	0.48%
Missing Cases	9	4.23%	4	2.50%	22	5.54%	8	3.57%	28	11.76%

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews		
213	160	397	224	238		

66. What is your age?

under 20	0	0.00%	0	0.00%	0	0.00%	1	0.46%		
20-24	0	0.00%	0	0.00%	0	0.00%	3	1.39%	16	6.72%
25-34	8	3.85%	2	1.28%	10	2.64%	17	7.87%	42	17.65%
35-44	40	19.23%	7	4.49%	47	12.40%	39	18.06%	53	22.27%
45-54	44	21.15%	20	12.82%	70	18.47%	50	23.15%	62	26.05%
55-64	77	37.02%	59	37.82%	140	36.94%	69	31.94%	47	19.75%
65-74	23	11.06%	52	33.33%	79	20.84%	26	12.04%	15	6.30%
75+	16	7.69%	16	10.26%	33	8.71%	11	5.09%	3	1.26%
Missing Cases	5	2.35%	4	2.50%	18	4.53%	8	3.57%	0	0.00%

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews		
213	160	397	224	238		

67. Gender:

Male	105	51.72%	97	63.40%	215	57.95%	103	48.82%	129	54.43%
Female	98	48.28%	56	36.60%	156	42.05%	108	51.18%	108	45.57%
Missing Cases	10	4.69%	7	4.38%	26	6.55%	13	5.80%	1	0.42%

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters	Interviews		
213	160	397	224	238		

68. What is your employment status? (Please check all that apply.)

Part time employed	24	11.54%	15	9.74%	39	10.34%	20	9.22%	19	9.13%
Full time employed	102	49.04%	53	34.42%	158	41.91%	104	47.93%	133	63.94%
Retired	35	16.83%	55	35.71%	95	25.20%	47	21.66%	25	12.02%
Looking for work	3	1.44%	0	0.00%	3	0.80%	3	1.38%	2	0.96%
Self employed	61	29.33%	36	23.38%	103	27.32%	53	24.42%	29	13.94%
Other	5	2.40%	5	3.25%	12	3.18%	8	3.69%	12	5.77%
Missing Cases	5	2.35%	6	3.75%	20	5.04%	7	3.13%	30	12.61%

Assessor List			Voter List		Airport	
Full-time Homeowners	2nd Homeowners	ALL Homeowners	Voters		Interviews	
213	160	397	224		238	

69. Please indicate your Annual Household Income:

\$0-14,999	1	0.55%	0	0.00%	1	0.32%	2	1.10%	5	2.69%
\$15,000 - 34,999	5	2.76%	1	0.83%	6	1.90%	8	4.40%	10	5.38%
\$35,000 - 49,999	17	9.39%	0	0.00%	17	5.38%	9	4.95%	12	6.45%
\$50,000 - 74,999	30	16.57%	1	0.83%	32	10.13%	28	15.38%	18	9.68%
\$75,000 - 99,999	32	17.68%	3	2.48%	36	11.39%	37	20.33%	27	14.52%
\$100,000 - 149,999	21	11.60%	16	13.22%	37	11.71%	46	25.27%	31	16.67%
\$150,000 - 199,999	20	11.05%	11	9.09%	34	10.76%	18	9.89%	24	12.90%
\$200,000 - 299,999	20	11.05%	17	14.05%	43	13.61%	14	7.69%	20	10.75%
\$300,000 - \$499,999	16	8.84%	17	14.05%	34	10.76%	10	5.49%	14	7.53%
\$500,000 - 999,999	11	6.08%	25	20.66%	37	11.71%	5	2.75%	15	8.06%
\$1,000,000+	8	4.42%	30	24.79%	39	12.34%	5	2.75%	10	5.38%
Missing Cases	32	15.02%	39	24.38%	81	20.40%	42	18.75%	52	21.85%